



THE HUMAN TOUCH



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ABOUT US

Accu-Scribe is a Yorkshire-based company offering a world-class transcription service, working closely with clients to deliver transcripts to suit their needs.

Our dedicated UK-based team are experienced professionals supporting us to deliver projects of the highest calibre.

With 25 years of experience in a variety of industry sectors, including healthcare and pharmaceutical market research, business and finance, and academic research, whether it's one-on-one interviews, focus groups, conferences calls or online video meetings, we can help you save valuable time and guarantee the highest quality throughout your transcription journey.

We also have a specialist analysis team that can assist with your content analysis and data capture needs, as well as helping you to build your business reports and presentations.

OUR PROMISE

Accu-Scribe promise to deliver accurate transcripts you can rely on, adhering to strict principles of customer service and integrity. Our commitments to our clients are:

- Commitment to efficient turnaround of your projects.
- Commitment to providing a cost-effective service.
- Commitment to Quality Assurance (QA).
- Commitment to the secure processing of files and data.
- Commitment to providing high-quality, accurate transcription and content analysis.

OUR SERVICES

We offer a comprehensive transcription service, including but not limited to:



• TRANSCRIPTION SERVICE

If you require a full verbatim or intelligent transcript, we will work with you to understand and meet your needs.



• SUBTITLING/CAPTIONING

We offer specialist subtitling services for visual and online media, including media broadcasts, webinars, and other communications. We offer a one-stop service including closed captioning and digital subtitling according to your requirements.



• DATA CAPTURE AND CONTENT ANALYSIS

Do you need more than a transcript?
Our specialist data team offers bespoke services to help you get the most from your interviews. We can capture data and insights and present it in a spreadsheet, giving you everything you need to prepare your report or business presentation.



• SUMMARY REPORTS AND BUSINESS PRESENTATIONS

We can take your interview transcripts or data and turn it into professional summaries and detailed reports, whether it's PowerPoint slides or an Excel dashboard you need, bringing your data to life. Get in touch to discuss your project-specific requirements or to get a quote.

FILE UPLOAD SERVICE

To access our Client Portal Service, please follow these steps:

Navigate to **<https://accu-scribe.co.uk>** and select the '**File Upload**' tab.

Using our client portal, you can upload your files securely, log in to see the progress of your files, and download your transcripts.

SECURITY

The security of your data is of paramount importance to us.

- Our transcribers are UK-based and sign our NDA when joining the team.
- Our onboarding process includes mandatory security training for all members of the team, which is then conducted semi-annually.
- Transcribers are required to sign a certificate every month confirming deletion of any data according to relevant data protection requirements.
- Our formal data security programme outlines our security policies, practices, and expectations, so that we can ensure the highest possible confidentiality and security for our client's data.

Accu-Scribe is committed to strict adherence to the eight principles of data protection when processing client data, as laid out in the Data Protection Act of 2018

We will, of course, work with you should you have specific security requirements, and feel free to contact us if you wish to view our policies and procedures.

TESTIMONIALS



Accu-Scribe has been my go-to for transcriptions for some time now. They are accurate, swift and good value, as well as being a pleasure to work with. I would highly recommend them.

Debbie Moorcroft, Moorcroft Market Research

Living Brands has used Victoria over the last few years and has been very pleased with the service she offers. She is responsive, accurate and fast. We highly recommend her.

Karen Cooper, Managing Director, Living Brands

BP&E Global have used Victoria's secretarial services for some time now. Victoria is helpful, speedy, always accurate and efficient, and at the risk of making her busier we are very happy to recommend her services, especially in transcribing.

Judy Delaforce, Chief Executive, BP&E Global Ltd

I am very happy to recommend Victoria. She has done all my transcription for a number of years as well as other admin tasks for me. Running a small business, this had proved a very efficient way of outsourcing tasks. Victoria's work is always of a very high standard and turned around with admirable speed. She is very accommodating and a pleasure to work with.

Kate Wafer, Director, Wafer Hadley

I only recently discovered Victoria and she has been an absolute gem. The quality of her work is great, she is a great project manager, she always delivers on time and on top of that is an absolute pleasure to work with. She is very responsive to requests and flexible. I thoroughly recommend her to anyone looking for excellent transcribing skills.

Julia Whitehead, Ask Joe Public Market Research & Consultancy

Accu-Scribe has given me reliable, professional and highly responsive transcription support over more than a decade of high level sensitive-topic research in academic, government and commercial projects. She works fast and accurately, even with sometimes poor quality source material, is perfectly discreet and highly responsive to any special requirements, for example as to output format. I wouldn't hesitate to recommend her, and indeed often do, to colleagues looking for a top quality yet competitive transcription service. Great turnaround and never a moment's anxiety - a rare and welcome point of reassurance amid the many other variables that are so often in play in complex research projects.

Dr Roger Miles





CONTACT US



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